

ENVitech s.r.o.



GENERAL WARRANTY TERMS

for instruments, monitoring systems, technological containers, software, service and project deliveries

GWT 2026

Document	General Warranty Terms of ENVitech s.r.o.
Version	2026 / 1.0
Effective date	01.09.2026
Status	Valid

CONTENTS

1. Introductory Provisions and Scope	3
2. Basic Warranty Principle	3
3. Commencement and Running of the Warranty Period	3
4. Third-Party Products and System Integration	4
5. ENVltech Warranty Matrix 2026	4
6. Special Warranty Regime for Technological Containers	5
7. Extended Warranty and Extended Warranty Packages	6
8. Mandatory Preventive and Prophylactic Inspections	6
9. Customer Obligations and Own Inspections	7
10. Special Operating Conditions for Containers	7
11. Environment, UV Exposure and Climatic Conditions	7
12. Instruments, Analyzers and Measuring Systems	8
13. Software, Firmware and Digital Services	8
14. Service Work, Repairs and Spare Parts	8
15. General Warranty Exclusions	8
16. Warranty Claims and Duty to Mitigate Damage	9
17. Assessment of a Warranty Defect	9
18. Method of Remedying a Justified Warranty Defect	9
19. Place of Warranty Performance and On-Site Costs	9
20. Response and Service Times	9
21. Effect of Warranty Repair on the Warranty Period	10
22. Service Documentation and Evidence of Maintenance	10
23. Related Liability for Damage	10
24. Change of Owner, Operator or Installation Location	10
25. Final Provisions	10
Document Approval and Record	11

1. Introductory Provisions and Scope

1.1 These General Warranty Terms (hereinafter the “GWT”) of ENVltech s.r.o., with its registered office at Janka Kráľa 16, 911 01 Trenčín, Slovak Republic, Company ID No.: 31 413 498 (hereinafter the “Supplier” or “ENVltech”), govern the scope, conditions and procedure for exercising warranty rights in respect of the quality of goods and works, as well as the contractual conditions of warranty service for products and solutions supplied by ENVltech.

1.2 These GWT are intended for business relationships between entrepreneurs, legal entities, public-sector entities and other professional customers (hereinafter the “Customer”). They are not intended for consumer contracts.

1.3 The GWT apply in particular to measuring, analytical and calibration instruments; automatic monitoring systems and stations; technological containers; meteorological, emission, ambient-air, detection and other measuring systems; data loggers and communication equipment; electrical installations, HVAC and auxiliary technologies; system integration; installation and commissioning; software and firmware; service, repairs, calibrations, spare parts and turnkey project deliveries.

1.4 These GWT supplement the General Terms and Conditions of ENVltech s.r.o. – GTC 2026. In the event of a conflict, an individual contract, order confirmation, specific quotation or product-specific warranty terms shall take precedence in the order of priority specified in the GTC.

1.5 Where the Customer is a public contracting authority or contracting entity, these GWT shall apply to the extent that they form part of the contractual framework and do not conflict with binding tender documents or the individual contract.

2. Basic Warranty Principle

2.1 Unless otherwise stated in the quotation, contract, order confirmation, technical specification, warranty certificate or warranty matrix, ENVltech provides a standard warranty of 12 months for new equipment and products.

2.2 Within the scope of the specifically agreed warranty, ENVltech warrants that, during the warranty period and subject to proper use, prescribed maintenance and compliance with operating conditions, the supplied performance shall be fit for the purpose expressly agreed in the contract, quotation or technical specification and shall retain the agreed material characteristics and parameters. The warranty does not constitute a guarantee that any particular operational, economic, regulatory or process result will be achieved unless such result has been expressly assumed as a guaranteed performance parameter.

2.3 The warranty is not a guarantee of unlimited service life of the equipment or its individual components. Different parts of a complex delivery may have different warranty periods depending on their design, function, manufacturer, expected service life and degree of natural wear.

2.4 The Customer’s rights arising from liability for defects existing at handover or at the transfer of risk, and rights under the quality warranty, shall be assessed according to the nature of the contractual relationship, the individual contract, these GWT and the relevant provisions of the Slovak Commercial Code.

3. Commencement and Running of the Warranty Period

3.1 For goods, the warranty period commences on the date of delivery unless the quotation, contract or warranty statement expressly provides for another commencement date. For works, the warranty period commences upon handover of the work; a different commencement date may be agreed in an individual contract or in a quotation duly incorporated into the contractual framework.

3.2 Where installation, commissioning, FAT or SAT forms part of the performance and the contract links commencement of the warranty to successful commissioning or acceptance, the date specified in the contract or acceptance protocol shall apply.

3.3 If, for reasons not attributable to ENVltech, the Customer postpones acceptance, installation, SAT or commissioning and the quotation or contract does not specify a separate “long-stop” date, the warranty period shall commence no later than on the 60th day after ENVltech has notified the Customer in writing that the performance is ready for acceptance, installation, SAT or commissioning, provided that the obstacle to further

progress lies with the Customer. This rule shall not apply where binding tender documentation or the individual contract provides for a different regime.

3.4 The warranty period shall not run during any period in which the Customer is unable to use the performance due to an acknowledged defect for which ENVltech is responsible, to the extent required by the governing law.

4. Third-Party Products and System Integration

4.1 For products not manufactured by ENVltech and supplied by ENVltech as a distributor, integrator or part of a system, the quotation or contract may expressly provide that the relevant manufacturer's warranty applies to the particular product for the stated scope and duration. Where ENVltech has assumed its own quality warranty in the quotation, contract or warranty statement, the manufacturer's warranty terms do not automatically shorten or replace that warranty. The manufacturer's warranty terms shall apply vis-à-vis the Customer only to the extent that they were duly made available before conclusion of the contract or are expressly referred to in the contractual documentation.

4.2 An extension of the warranty for a project or system as a whole does not automatically extend the manufacturer's warranty for analyzers, air-conditioning units, UPS systems, sensors, IT components, batteries or other third-party components. Any such extension must expressly identify the relevant component and warranty period in the quotation or warranty matrix.

4.3 ENVltech is responsible for the quality of its own integration, installation, configuration and work performed within the scope of the agreed warranty; this does not extend third-party manufacturers' warranties beyond the obligation expressly assumed by ENVltech.

5. ENVltech Warranty Matrix 2026

The following matrix represents ENVltech's standard warranty framework unless the quotation or contract provides otherwise. For a complex delivery, the warranty period is assessed separately for individual parts of the performance where such differentiation is expressly part of the contractual framework. If an individual contract, binding quotation or tender documents specify one warranty period for the entire performance without exceptions, that uniform warranty period shall apply and this matrix shall not, by itself, shorten it.

Category of performance	Standard warranty	Extension option	Conditions for maintaining warranty	Typical exclusions / limitations
Measuring / analytical instruments and analyzers	12 months; the manufacturer's warranty period applies if expressly stated in the quotation or contract	Yes, if commercially available from the manufacturer or expressly priced by ENVltech	Prescribed maintenance, calibration, suitable operating gases and conditions	Consumable parts, filters, pump kits, lamps, membranes, catalysts and parts with a shorter declared service life
Sensors, meteorological components, data loggers, communication and IT components	12 months; a different manufacturer's warranty period applies if expressly stated in the quotation or contract	Individually	Compliance with manufacturer-prescribed power supply, environment, updates and surge protection	Batteries, accumulators, mechanical damage, overvoltage, third-party intervention
Load-bearing steel frame structure of the container	60 months	Yes – Extended Structural Warranty up to the agreed period, typically 5–20 years	For warranty ≥5 years, mandatory inspections under Art. 8; correct positioning, no overloading or unauthorised stacking	Corrosion or deformation caused by an environment not allowed for in the design, overloading, unsuitable foundation or third-party intervention
Container sandwich panels	48 months	Individually, only if expressly priced	Proper installation and maintenance; no unqualified cut-outs or interventions	Water damage to the core through unauthorised penetrations, mechanical damage, aggressive environment outside specification

Category of performance	Standard warranty	Extension option	Conditions for maintaining warranty	Typical exclusions / limitations
Sealants, waterproofing joints, flexible sealing compounds and rubber seals	24 months	As standard, NOT as a maintenance-free warranty; functionality may be maintained under a paid maintenance programme	Visual inspection at least once per year; for a longer structural warranty, paid prophylactic inspection every 24 months	Natural ageing, UV degradation, loss of elasticity, temperature cycles and chemical exposure after expiry of the product warranty
Coatings, anti-slip layers, reflective strips and surface finishes	24 months unless the system specification provides otherwise	Individually according to the protection system and corrosion category	Regular inspection and local repair of damaged areas	Normal weathering, abrasion, mechanical damage, environment more aggressive than designed for
Doors, locks, hardware, technological penetrations and mechanical equipment of the container	12 mesiacov	Individually	Routine maintenance and adjustment, protection against mechanical damage	Wear, damage during handling of technology, unauthorised modifications
Container electrical installation and wiring performed by ENVltech	12 mesiacov	Individually	Compliance with electrical parameters, inspections and protection	Overvoltage, lightning, third-party intervention, modification of the installation without ENVltech's consent
Air conditioning, ventilation, UPS and auxiliary technological equipment	12 months or the manufacturer's warranty period to the extent expressly stated in the quotation or contract	Only if expressly included and priced	Manufacturer-prescribed maintenance, filters, cleaning, service intervals	Consumable parts, filters, refrigerant where leakage is not due to a manufacturing defect, neglected maintenance
System integration, installation and commissioning performed by ENVltech	12 months from handover of the relevant performance, unless otherwise agreed	Yes, individually	No third-party intervention; preservation of configuration and operating conditions	Changes to cabling, configuration, HW/SW or process made without ENVltech's consent
ENVltech software and firmware	12 months for defects against the agreed specification in a supported environment	Support and functional updates through a maintenance/SLA or licence programme; statutory security obligations remain unaffected	Supported OS/DB, licences, backups, cybersecurity on the Customer's side	Changes to the IT environment, incompatible updates, malware, third-party intervention, unavailability of external services
Paid service work	6 months for the quality of service work performed, unless the quotation/report provides otherwise	Not typically applicable	Operation in accordance with service recommendations	Another or new failure unrelated to the repair performed
New spare parts	12 months; the manufacturer's warranty applies if expressly stated in the quotation or contract	Individually	Installation and use as intended	Consumable parts and parts with a shorter service life defined by the manufacturer

6. Special Warranty Regime for Technological Containers

6.1 A technological container or monitoring station is a complex work consisting of parts with different physical service lives. Accordingly, the warranty for the load-bearing structure is not a warranty of the same duration for sealants, seals, surface finishes, air-conditioning units, electrical components or integrated measuring equipment.

6.2 As standard, the load-bearing steel frame structure is covered by a 60-month warranty for structural strength, stability and the quality of welds of the load-bearing frame; sandwich panels by a 48-month warranty for layer cohesion, core stability and the agreed thermal-insulation properties; sealants, waterproofing joints and rubber seals by a 24-month warranty for integrity and watertightness against precipitation; coatings and similar surface elements by a 24-month warranty; and other mechanical and electrical components by a 12-month warranty, unless the warranty matrix or contract provides otherwise.

6.3 If the Customer requires a 5-, 10-, 15- or 20-year warranty for a container, the quotation or contract must specify the parts to which the long-term warranty applies. Unless expressly extended, the longer warranty shall be deemed an Extended Structural Warranty for the load-bearing structure and, where applicable, other expressly identified structural parts; product warranties for sealants, seals and technical equipment remain as stated in the matrix.

6.4 Sealants, waterproofing joints and elastomer seals are maintenance items exposed to UV radiation, temperature cycles, humidity, frost, ozone, chemicals and mechanical movement of the structure. Their regular inspection and, depending on condition, local renewal or resealing constitute preventive maintenance and do not automatically constitute rectification of a manufacturing defect.

7. Extended Warranty and Extended Warranty Packages

7.1 A warranty exceeding the standard warranty period arises only on the basis of an express written agreement and after commercial pricing thereof. ENVltech may make an extended warranty conditional upon conclusion of a service agreement or performance of regular paid preventive inspections, provided that this condition, the scope of service activities and the price or method of determining the price were communicated to the Customer and contractually agreed no later than when the extended warranty was agreed.

7.2 An extended warranty may be structural, component-specific, functional, service-related or comprehensive. Its scope must be described in the quotation or contract so that the covered parts and exclusions can be identified.

Warranty period	Regime	Minimum service interval	Additional conditions
up to 24 months	Standard product-specific regime	According to the manufacturer and manual	For containers, annual visual inspection by the Customer
25–48 months	Individual Extended Warranty	According to the product; ENVltech may require a professional inspection before the end of month 24	Paid preventive inspection recommended for exposed solutions
60 months (5 years)	Extended Warranty / Extended Structural Warranty	Mandatory paid prophylactic inspection no later than months 24 and 48	Annual visual inspection by the Customer + service records
72–120 months (6–10 years)	Extended Structural Warranty or individual coverage	Mandatory paid prophylactic inspection every 24 months throughout the extended warranty period	Local renewal of sealants, coatings and consumable items is charged separately unless the package expressly provides otherwise
121–240 months (11–20 years)	Only an individually approved long-term structural warranty	Mandatory prophylactic inspection every 24 months; ENVltech may specify a shorter interval depending on the environment	Long-term maintenance plan, condition documentation, preventive renewals and compliance with environmental classification

7.3 For a long-term warranty of 5 years or more, the service interval is calculated from handover or another agreed commencement of the warranty. An inspection is deemed timely if carried out no later than 60 days after the relevant 24-month interval, unless ENVltech specifies a shorter tolerance in the maintenance plan due to the operating environment.

7.4 If, for objective capacity reasons, ENVltech is unable to perform a mandatory inspection that was duly and timely ordered within the prescribed interval, the extended warranty shall not be restricted solely for that reason; the parties shall agree a replacement date.

8. Mandatory Preventive and Prophylactic Inspections

8.1 For an extended warranty of 5 years or more, maintaining the warranty is conditional upon paid preventive inspections being carried out by ENVltech or by a person authorised by ENVltech in writing in advance, at the intervals specified in Article 7 and the applicable maintenance plan.

8.2 Depending on the scope of the order, a preventive inspection of a technological container includes in particular inspection of the load-bearing structure, positioning and anchoring, panels and joints, roof and drainage, sealed and waterproofed joints, doors and seals, technological penetrations, corrosion, surface layers, visible electrical and mechanical defects, and preparation of a service record.

8.3 The price of a preventive inspection does not automatically include extensive renewal of sealants, coatings, seals or consumable parts, hire of an access platform or scaffolding, local permits, travel costs, accommodation or subcontractor costs, unless the quotation or service agreement provides otherwise.

8.4 Local preventive resealing of exposed joints may be carried out as part of the inspection if included in the ordered service package. More extensive renewal or complete resealing shall be performed subject to separate price approval.

8.5 For equipment located a considerable distance from the service centre, ENVltech may, by prior agreement, entrust selected inspection activities to a local qualified service partner. Such authorisation must be in writing and does not arise automatically merely because the Customer uses a local service company.

8.6 Failure to carry out a mandatory inspection or recommended corrective maintenance may restrict the extended warranty only to the extent that such failure had or could have had a causal connection with the occurrence, deterioration or late detection of the claimed defect. Failure to inspect sealant does not, by itself, remove warranty coverage for an independent manufacturing defect in a load-bearing weld where no causal connection exists between the two.

9. Customer Obligations and Own Inspections

9.1 The Customer shall operate and maintain the performance in accordance with the operating instructions, service manual, manufacturer's instructions, technical documentation, operating limits and specific contractual conditions.

9.2 For technological containers, the Customer shall visually inspect at least once per year the exterior sealed joints, technological penetrations, roof joints, corner and cover strips, door and window seals, and visible signs of corrosion or damage to surface protection.

9.3 Where maintenance of the extended warranty is conditional upon the Customer's own regular inspections, ENVltech shall provide the Customer, upon handover or no later than before the first inspection date, with a standardised checklist containing inspection points and reasonable instructions for documenting them. The Customer shall document the inspection by date, name of the person performing it and photographs of key locations, and shall retain the record throughout the extended warranty period.

9.4 The Customer shall notify ENVltech without undue delay of any detected leakage, corrosion, cracked sealant, loose component or other defect that may lead to further damage and shall take reasonable measures to prevent consequential damage.

10. Special Operating Conditions for Containers

10.1 The container must be installed on a stable, reasonably level and load-bearing foundation corresponding to the design conditions. Frame deformation caused by an unsuitable or subsided foundation is not an ENVltech warranty defect.

10.2 Unless the container has been expressly designed as stackable, stacking is prohibited. Overloading the roof, floor or load-bearing structure beyond the values stated in the technical specification may result in rejection of a claim to the extent of the damage caused thereby.

10.3 Subsequent cut-outs, openings, penetrations or construction interventions in the envelope must be carried out professionally while preserving waterproofing, thermal-insulation, anti-corrosion and structural properties. ENVltech is not responsible for water ingress or damage caused by a third-party intervention that was not performed or approved in writing by ENVltech.

11. Environment, UV Exposure and Climatic Conditions

11.1 The performance must be operated in the environment for which it was designed and which was communicated to ENVltech when the technical solution was designed.

11.2 The intensity of UV radiation, extreme temperatures and temperature cycles, high humidity, marine atmosphere, de-icing salts, industrial emissions, acids, alkalis, dust or other chemical and mechanical influences may accelerate ageing of sealants, seals and protective layers. In such environments, ENVltech may specify shorter service intervals or a more suitable material system.

11.3 Normal degradation of sealants and elastomers due to UV radiation, temperature cycles and weathering after expiry of their product warranty period is regarded as a maintenance matter and not as a defect of the load-bearing structure or automatically as a defect of the work as a whole.

12. Instruments, Analyzers and Measuring Systems

12.1 Measuring and analytical equipment is covered by the warranty stated in the warranty matrix, quotation or manufacturer's warranty terms.

12.2 The warranty may be conditional upon prescribed service intervals, calibration, cleaning, replacement of filters and consumable parts, use of suitable gases, reagents and sampling systems, and compliance with temperature and humidity limits. Failure to comply with such an obligation affects a warranty claim only to the extent that it had or could have had a causal connection with the occurrence, deterioration or late detection of the claimed defect.

12.3 Deterioration of metrological parameters caused by contamination, an unsuitable sample, operating gases, neglected maintenance or use outside the specification is not a warranty defect.

13. Software, Firmware and Digital Services

13.1 The software warranty means that, when used in a supported environment, the software will substantially conform in its material functions to the agreed specification. ENVltech does not warrant completely error-free or uninterrupted operation of the software.

13.2 The warranty does not cover failures to the extent caused by changes to the IT environment, an incompatible operating-system or database update, third-party intervention, malware or a cyberattack, incorrect network configuration, loss of connectivity or unavailability of a third-party service.

13.3 Upgrade to a new major version, database migration, server replacement, recovery following a failure of the Customer's IT infrastructure and modifications arising from new Customer requirements are not warranty services unless otherwise agreed.

13.4 Long-term maintenance, functional updates, remote support, guaranteed response times and service availability are provided under a separate service, maintenance, SLA or licence agreement where included in the quotation. Security updates and related support are governed by the terms of the specific product and applicable legislation; this is without prejudice to any obligations of ENVltech or the relevant manufacturer to provide security updates, support or notifications where imposed by mandatory law.

14. Service Work, Repairs and Spare Parts

14.1 ENVltech provides, as standard, a 6-month quality warranty for paid service work performed, unless the quotation or service report specifies a different period. This contractual warranty does not, by itself, shorten or exclude any liability of ENVltech for defects that the service work or work had upon handover, to the extent arising under the governing law and the contract.

14.2 A new spare part is covered by the warranty specified in the warranty matrix or the manufacturer's terms. Replacement of a part under warranty does not automatically commence a new warranty period for the entire equipment.

14.3 The warranty for a repair does not cover another failure that is not causally related to the repair performed.

15. General Warranty Exclusions

15.1 The warranty does not cover defects or damage to the extent caused in particular by normal wear and tear or natural ageing; neglected maintenance; improper use; operation outside the specification; unqualified intervention; mechanical damage; overvoltage, lightning or unsuitable power supply; water or condensation where not caused by a warranty defect; a chemically or corrosively more aggressive environment than designed for; improper transport or handling after transfer of risk; unauthorised modifications; force majeure; or third-party intervention.

15.2 The warranty does not cover consumable and operating materials or parts with an expected service life shorter than the warranty period, except where a manufacturing or material defect is demonstrated to exist independently of normal wear.

15.3 Breaking a protective seal or security seal may result in rejection of a warranty claim only where the intervention is related to the claimed defect or has made reliable determination of the cause of the defect impossible.

16. Warranty Claims and Duty to Mitigate Damage

16.1 The Customer shall notify ENVltech in writing of any detected defect without undue delay after discovery and within the time limits arising from the governing law, the contract and these GWT.

16.2 Depending on the nature of the performance, a warranty claim should include identification of the equipment or project, serial number, installation location, date the defect was detected, a detailed description, circumstances of occurrence, error messages or logs, photographs/video, and information on maintenance performed and the most recent service inspection.

16.3 If leakage of a container is detected, the Customer shall immediately take reasonable measures to prevent further water ingress and protect measuring equipment and other equipment. To the extent permitted by law, ENVltech shall not be liable for consequential damage that the Customer could have prevented by reasonable measures.

17. Assessment of a Warranty Defect

17.1 The initial technical assessment of whether a warranty claim is justified shall be performed by ENVltech, the relevant manufacturer or an authorised service centre, depending on the nature of the delivery. Such technical assessment does not constitute a final determination of the Customer's rights and does not prejudice the Customer's right to pursue its rights in accordance with the governing law.

17.2 ENVltech is entitled to perform remote diagnostics, request service records and photographic documentation, require the equipment to be sent to a service centre, or carry out an on-site inspection.

17.3 If it is established that the claimed defect is not covered by the warranty, ENVltech is entitled to charge reasonable and demonstrable costs of diagnostics, travel, technician labour, transport, accommodation, laboratory tests or manufacturer costs in accordance with a price list or individual quotation made available or communicated to the Customer before a more costly diagnostic or service activity is carried out, where the circumstances permit.

18. Method of Remedying a Justified Warranty Defect

18.1 Unless the individual contract or binding tender documentation provides otherwise, the parties agree that, in the case of a justified warranty defect, ENVltech shall select a technically appropriate primary remedy, in particular repair, replacement of the defective part, supply of a functionally equivalent part, or repair or update of software, and shall perform it within a reasonable period taking into account the nature of the defect and availability of the required parts.

18.2 If the selected remedy is objectively impossible, would be manifestly disproportionate having regard to the nature of the defect, or ENVltech fails to remedy the defect even within a reasonable additional period, the Customer may exercise another remedy for defects to the extent agreed in the contract and permitted by the governing law.

18.3 Replaced defective parts become the property of ENVltech or the manufacturer unless the parties agree otherwise.

19. Place of Warranty Performance and On-Site Costs

19.1 Unless otherwise agreed, the place of warranty performance for equipment suitable for transport is the service facility of ENVltech or an authorised manufacturer.

19.2 For permanently installed equipment, a technological container or a system, a warranty repair may be performed on site. Unless the quotation, contract or specific warranty package expressly includes on-site warranty service including related costs, ENVltech shall bear the labour and material costs necessary to remedy an acknowledged warranty defect; the Customer shall bear reasonable and demonstrable travel and accommodation costs, equipment transport, crane or access-platform costs, local permits and third-party costs required for the on-site intervention. Where binding tender documentation or the individual contract provides for a different allocation of costs, it shall prevail.

19.3 For extended warranties and equipment located outside the Slovak Republic or at a considerable distance, ENVltech recommends expressly agreeing in the quotation whether on-site warranty service, travel costs and any local service partner are included in the price.

20. Response and Service Times

20.1 Unless otherwise agreed, ENVltech shall commence processing a duly notified warranty request within a reasonable time depending on its severity and the availability of the necessary information.

20.2 Where a response time is agreed, it means the time to commence processing or diagnostics of the request, not automatically the time for complete rectification of the defect. A guaranteed repair or service-restoration time must be expressly stated in an SLA or service agreement.

21. Effect of Warranty Repair on the Warranty Period

21.1 The warranty period shall not run for the period during which the Customer is unable to use the performance due to a defect for which ENVltech is responsible under the quality warranty. For works, this rule shall apply mutatis mutandis in accordance with the Slovak Commercial Code, unless the individual contract provides otherwise to the extent permitted by the governing law.

21.2 Replacement of a component under warranty does not automatically restart the warranty period for the entire equipment or work. The remaining warranty period, or a specific period expressly determined by ENVltech, the manufacturer or the contract, shall apply to the replaced component, without prejudice to the Customer's mandatory statutory rights.

22. Service Documentation and Evidence of Maintenance

22.1 Under an extended warranty, the Customer shall retain service reports, checklists, photographic documentation and records of mandatory inspections throughout the extended warranty period and for a reasonable period thereafter.

22.2 The absence of a service record does not, by itself, automatically release ENVltech from responsibility for every defect; ENVltech is, however, entitled to assess whether the inability to demonstrate prescribed maintenance is related to the claimed defect or prevents objective determination of its cause.

23. Related Liability for Damage

23.1 These GWT govern the scope of the warranty and warranty service. Liability for damage, contractually excluded categories of recoverable loss and any financial limitations of liability are governed in particular by Article 24 of the General Terms and Conditions of ENVltech s.r.o. – GTC 2026 and by the individual contract, to the extent permitted by the governing law.

23.2 The Customer shall take reasonable measures to prevent damage and minimise its consequences, particularly in the event of leakage, air-conditioning failure, power-supply failure, communication outage or any other condition that may damage sensitive measuring equipment.

24. Change of Owner, Operator or Installation Location

24.1 In the event of a change of owner or operator, the extended warranty shall remain valid only to the extent that its conditions have continuously been complied with and the new operator assumes the maintenance obligations and enables ENVltech to continue the agreed service regime.

24.2 Relocation of equipment or a container to a materially different environment may require a new assessment of operating conditions. ENVltech is not responsible for defects caused by a new environment for which the equipment was not designed.

25. Final Provisions

25.1 These GWT shall be interpreted together with the GTC 2026 and the individual contract. The version of the GWT in force at the time the relevant contract is concluded shall apply to the specific delivery unless the parties agree otherwise in writing.

25.2 An amendment to the GWT after conclusion of a contract does not alter the already agreed scope or duration of the warranty without agreement of the contracting parties.

25.3 If any provision of the GWT is or becomes invalid, ineffective or unenforceable, this shall not affect the validity of the remaining provisions unless the nature of the matter requires otherwise. In such case, the contracting parties shall seek to replace the affected provision with a legally permissible provision that comes as close as possible to the original economic and legal purpose.

25.4 If both a Slovak and a foreign-language version of the GWT exist, the Slovak version shall prevail unless the individual contract provides otherwise.

25.5 These GWT enter into force on 01 September 2026 and replace the General Warranty Terms of ENVltech s.r.o. issued on 01 January 2022 for contracts concluded after the effective date of the new version.

DOCUMENT APPROVAL AND RECORD

Role	Name / signature	Date
Prepared by / commercial review	Ing. Michal Urda	11.08.2026
Legal review	Mgr. Tomáš Baláž	18.08.2026
Approved – company management	Ing. Radoslav Bernát	20.08.2026
Effective from		01.09.2026